



Services and Utilities

Vol 4

A “Top Quality Service” Kind Of Town

Renfrew is home to nearly 9,000 people, all of whom benefit from the various services and utilities the town has to offer.

Hydro electricity is provided by Renfrew Hydro with 90 per cent distributed from Hydro One and 10 per cent from Renfrew Power Generation. By generating some of its own hydro power, Renfrew is able to better control rising costs, and is one of only a few communities in Ontario with this capability.

A newly built water and sewage treatment plant services the town with users charged for water in and out and billed every two months. Homes are equipped with water and sewer installation to keep track of consumption.

A new and improved blue box recycling program has been implemented in the town. With enhanced recycling options, and fewer restrictions, the new program will ensure more efficient blue box pickup.

Blue boxes can be purchased for five dollars from the Development and Works Department. Renfrew also offers curbside garbage pickup for residents' convenience. Leaf and yard waste can be discarded free of charge at the municipal landfill site, as well as household hazardous waste.

Larger items that cannot be recycled, such as old stoves and refrigerators, can also be disposed of at the landfill site. Contact the municipal office for an up-to-date schedule.

The Ontario Provincial Police keeps the town safe, maintaining a low crime rate. There are two offices and officers are always on patrol, keeping a watchful eye on the community. They also patrol area rivers and waterways in the summer and snowmobile trails in the winter.

The Renfrew Fire Department is centrally located for quick response. The

department, which has a team of over 20 volunteer and full-time firefighters, consists of two pumper trucks, a ladder truck, a heavy rescue unit and the Jaws of Life.

When it comes to health-care, Renfrew Victoria Hospital (RVH) is top notch. With over 450 staff, state-of-the-art equipment and a recent expansion, RVH provides quality health care to area residents.

RVH offers a wide-range of emergency and ambulatory services complete with a helicopter landing pad for patients needing airlift to other medical facilities. RVH



provides such services as general day surgery, a rehabilitation centre, a dialysis unit, cardiology, pulmonary diagnostics and a birthing room, among others.

In addition to the hospital, the town has a diversity of health clinics, including chiropractors, physiotherapy, dentists and counsellors. There is also the new Renfrew Hospice, Bonnechere Manor and Quail Creek Retirement home servicing resident's health care needs.

For working parents, Renfrew has a reliable day care facility as well as many in-home day care services. Once children are ready for school, Renfrew has two local school boards, each with two elementary schools and one high school. Both boards have rural schools and adult education as well.

Along with the local school boards, local Renfrew government includes Renfrew Country Council and is served by the Mayor of Renfrew Sandi Heins, Reeve Audrey Green and town council. Council meetings are held every first and third Monday of the month and are open to the public.

Town hall is situated in beautiful Lowe Square in the centre of town at 127 Raglan Street South. The local court house and one of the two OPP stations is also located here, across the street from the Renfrew Public Library and the

Renfrew Fire Hall.

Provincially and federally, Renfrew is situated in the riding of Renfrew-Nipissing-Pembroke, the largest riding in the province of Ontario. Both the MPP and MP offices provide constituents with assistance on Ontario and Canadian issues ranging from birth certificates to government grants.

Family and Children's Services of Renfrew County serves as the local children's aid and runs the area foster program along with providing other services to families in need.

As well, Renfrew County and District Health Unit provides assistance to individuals and families including Well-Baby Clinics, seminars, pre-natal classes and inoculation services. The excellent health care nurses are available for at home visits as well.

The Sunshine Coach Service is a charitable service that provides transportation services to the disabled in Renfrew for appointments, school, work and recreational activities.

Kids Corps offers programming for children of all ages and acts as a satellite Ontario Early Years Centre. There are drop-in play dates, classes, a book lending library, special Mom and baby programs and much more.

The Renfrew and Area Food bank

operates under regular hours and is there for those in need. It is located in the same building as the adult high school which is helping many realize the dream of a high school diploma.

Renfrew also has a Ministry of Transportation office, an Ontario Service Centre, and a Human Resources and Skills Development Canada office. Along with these services, there are also insurance brokers, lawyers, jewellers, web site designers, beauty spas, real estate agencies and driving instruction schools.

In addition to the local real estate agencies, there are also land developers available to meet with you to discuss your needs. Each offers residential and commercial land, fully-serviced and ready for immediate construction.

The Renfrew Industrial Commission (RIC) is also a great resource and can offer much assistance to those considering locating a business or industry in Renfrew.

For local news and entertainment, Renfrew has many media outlets – myFM Radio, Valley Heritage Radio, the Renfrew Mercury newspaper and Cogeco Cable television all work to keep the public informed.

More detailed information on local utilities, taxes, building codes and area services is also available online.

A friendly, affordable place to live



New home construction



Local industry employer ETM



Quail Creek Retirement Centre